



THIS IS SUPPORT+

WITH OVER
2,000
EMPLOYEES ACROSS
30 COUNTRIES



SUPPORTING OVER
80 CLIENTS
from our UK and
SA support centres



OUR
EMPLOYEES HAVE
AN AVERAGE OF
15 YEARS' SAP
EXPERIENCE
All of our Consultants
are industry experts

SAP SUPPORT AND
CONSULTANCY SERVICES
SINCE **1999**



SAP VAR
PARTNER SINCE
2007

We have implemented **SERVICENOW** GARTNER'S LEADING SERVICE DESK SOLUTION

Providing
USER INTERFACE
via a
**PORTAL AND
MOBILE APP**

**KNOWLEDGE
BASE
AVAILABLE**
to all customers
to self-fix issues

Optional
**REAL TIME
INTEGRATION**
means never
having to chase
for an update

OUR VITAL STATISTICS



3.2
hours
incident
fix time



400
incidents
per month



300
queries and
non-urgent
service requests
per month



30
change requests/
small projects
per month



99%
of tickets
are dealt with
in SLA

OUR SKILLS COVER

S/4HANA, ECC, Analytics,
Business One, HR & Payroll,
and include award winning
Cloud Solutions

FULLY FLEXIBLE SUPPORT MODEL

Allowing you to select the
service elements that are right
for your business - covering
Application Support, BASIS,
Infrastructure and Ad-hoc
development services

PROVEN TRANSITION PROCESS

Designed to minimise
disruption and costs



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